

Lean Thinking

LEA103 – Lean Foundation

A provider of comprehensive training courses covering Six Sigma, Lean Thinking, Change Management and Customer-centricity.



Insourcing Improvement

LEA103 - Lean Foundation

This 3 day course has been designed to provide the delegate with a foundation in Lean principles, continuous improvement and problem solving techniques.



Overview

The need to improve business performance and deliver greater customer satisfaction has never been stronger. To meet these challenges managers must break free from their 'business as usual' mindset and adopt new ways of thinking.

Lean Thinking provides organisations with the ability to maximise operating efficiencies by simultaneously reducing service lead times and costs. It is an action oriented improvement approach that focuses on improving the efficiency and effectiveness of business processes by apply relevant analysis and improvement tools.

Who should attend

All staff expected to take part in or lead improvement projects in their work place. The focus of this training is skills development and as such a large proportion of the time is spent discussing or practicing Lean tools and techniques.

Skills Gained

Upon completion of the course participants will understand:

- How to create support for a Lean approach.
- How to make business processes and waste visible.
- Where to use Lean tools and techniques to identify improvement opportunities.
- How to prioritise opportunities.
- How to select solutions.

Prerequisites & Examinations

There are no prerequisites for this course; however all delegates will be encouraged throughout the training to identify improvement opportunities within their existing business areas.

"A practitioner course that provides the foundations for Lean skills development"

Booking Information

Duration: 3 Days

Price: £885.00 (NoEE Members £735.00)

Dates:

Warrington 5-7 May 28-30 July 20-22 Oct

Leeds 17-19 Mar 2-4 June 1-3 Sept

In house Courses: POA

LEA103 - Lean Foundation

WHITWORTH
ASSOCIATES

Whitworth Associates Limited
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Course Contents

Day 1 - Lean Principles and Simulation

- Introductions and Objectives
- History of Lean
- Lean Principles
- Lean Simulation
- Voice of the Customer and Value
- Seven Wastes

Day 2 – Value, Waste & Process Knowledge

- Project Definition
- Managing Stakeholders
- Process Mapping
- S.I.P.O.C.
- Value Stream Mapping
- Standard Work

Day 3 – Root Cause Analysis, Lean Solutions & Management

- Problem Solving
- Creative Thinking
- Choosing Solutions
- Lean Measures
- Lean Quality
- Lean Workflow
- Capacity Planning
- Visual Management

LEA101 - Lean Awareness



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Lean Training Request

To book a place on this course or to book an in-house course please complete the registration form below and fax it back to us. Alternatively call 0844 858 4120 to register your place/course.



Complete the following fields in block capitals to book:

Scheduled Course In-house Course

Course Date	<input type="text"/>
Lead Delegate	<input type="text"/>
Email	<input type="text"/>
Organisation	<input type="text"/>
Phone Number	<input type="text"/>
Mobile	<input type="text"/>
Position	<input type="text"/>
Address 1	<input type="text"/>
Address 2	<input type="text"/>
Town/City	<input type="text"/>
Post Code	<input type="text"/>
Delegate 2	<input type="text"/>
Delegate 3	<input type="text"/>
Delegate 4	<input type="text"/>
Delegate 5	<input type="text"/>
Delegate 6	<input type="text"/>
Delegate 7	<input type="text"/>
Delegate 8	<input type="text"/>
Delegate 9	<input type="text"/>
Delegate 10	<input type="text"/>
Authorised Signature	<input type="text"/>

Bookings & Payment Terms

1. WA will not confirm any bookings until the booking form or contract has been duly signed and received by WA.
2. All Invoices are payable 7 days prior to the start of the course.
3. WA reserves the right to refuse attendance if full payment has not been received prior to the start of the course.
4. Failure to pay in accordance with these conditions will result in interest being charged at 2.0% above Base Rate per annum for every late payment day.

Cancellations

5. Cancellation or amendments must be emailed to amend@whitworthassociates.com
6. Cancellation without penalty are allowed up to 21 days from the start of a course.
7. Cancellations inside 21 days will incur the full course fee.

Solicitation

8. The company or any persons within the organisation agrees not to directly or indirectly, entice or solicit any employee, consultant or trainer for any purpose whatsoever, within a 1 year period from the date of this agreement whether for the trainer or clients mutual benefit or the benefit of a third party.

General Terms

9. Delegates should arrive at venues 20 minutes prior to the course start time.
10. WA reserves the right to cancel or reschedule any courses.
11. All prices quoted are exclusive of VAT.
12. The signatory to this form has the authorised capacity to commit to the booking. In any case the signature given will form a legally binding agreement with PTL.
13. This Contract shall in all respects be governed by English Law and shall be deemed to have been made in England and the Customer and WA agree to submit to the exclusive jurisdiction of the English Courts.



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Whitworth Training Courses 2010

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Training Courses 2010

Code	Six Sigma Training	Days	Warrington	Leeds
LSS101	Awareness	1	17 May, 1 Nov	12 Apr, 9 Aug, 27 Sep
LSS121	Tools & Techniques	2	12-13 Jul	26-27 Apr, 4-5 Oct
LSS102	Foundation Green Belt	5	7-11 Jun, 13-17 Sep	5-9 Jul, 6-10 Dec
LSS103	Practitioner Green Belt	12	Complete LSS102 & LSS106	
LSS104	Managers Green Belt	5	10-14 May	11-15 Oct
LSS104	Practitioner Black Belt	20	Complete LSS102, LSS106 & LSS107	
LSS106	Green Belt Conversion	7	15-18 Jun & 14-16 Jul	7-10 Sep & 6-8 Oct
LSS107	Black Belt Conversion	8	2-5 Nov & 13-16 Dec	TBC
LSS108	Champion/Sponsor Training	3	20-22 Apr	23-25 Nov

Code	Improvement Skills	Days	Warrington	Leeds
BIS101	Problem Solving Techniques	1	14 Jan	21 Jun
BIS102	Creating a Business Case	1	2 Feb	2 Jul
BIS103	Introduction to Process Mapping	1	16 Mar	23 Aug
BIS104	Value Stream Mapping	2	15-16 Apr	21-22 Sep
BIS105	Removing Variation and Waste	1	10 May	6 Oct
BIS106	Introduction to Minitab	1	23 Jun	8 Nov
BIS107	Advanced Minitab	3	21-23 Jul	13-15 Dec
BIS108	Intro to Business Workout	1	26 Aug	13 Jan
BIS109	Business Workout Facilitator	3	7-9 Sep	24-26 Feb
BIS110	Kaizen Facilitator	3	19 Oct	30 Mar – 1 Apr
BIS111	Error Proofing Business processes	1	15 Nov	13 May
BIS112	Understanding Value Creation	1	16 Dec	26 Jun

Code	Customer Centricity	Days	Warrington	Leeds
CUS101	Customer Strategy & Management	1	19 Jan, 27 Sep	25 May
CUS102	Being Customer Centric	1	1 Feb, 18 Oct	22 Jun
CUS103	Profiting Customer Data	1	15 Mar, 16 Nov	1 Jul
CUS104	Relationships Management	1	14 Apr, 1 Dec	24 Aug
CUS105	Value Proposition Development	1	28 Jan, 18 May	29 Sep
CUS106	Customer Experience Management	1	23 Feb, 24 Jun	7 Oct
CUS107	Branding and Loyalty.	1	29 Mar, 20, Jul	9 Nov
CUS108	How to Win New Customers	1	19 Apr, 25 Aug	3 Dec
CUS109	Hot to Keep Existing Customers	1	19 May, 18 Sep	27 Jan
CUS110	Profiting from CRM Technology	1	25 Jun, 8 Oct	24 Feb



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